



# Build your skills and advance!

**CAMT** 

CERTIFICATE FOR APARTMENT  
MAINTENANCE TECHNICIANS



Presented by:



If you're a **maintenance technician** or a **porter, housekeeper, or groundskeeper ready for advancement** we recommend this course!

## CERTIFICATE FOR APARTMENT MAINTENANCE TECHNICIANS

Earning your CAMT validates your knowledge, enhances your reputation and credibility, boosts your confidence, and earns you respect.

### You'll learn about:

- Processing timely work orders correctly and to residents' satisfaction
- Electrical services and repairs
- Plumbing services and repairs
- HVAC services and repairs
- Painting services
- Construction services and repairs
- Mechanical services and repairs
- Appliance services and repairs
- Lock and key services and repairs
- Customer service and performing maintenance tasks according to company policy and procedures
- Minimizing personal and property damage while safely performing maintenance activities
- Fair housing regulation compliance
- Environmental responsibility and regulatory compliance
- Reporting and documentation of maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Established procedures for maintaining recreational facilities and common areas
- Implementation of a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior patterns, communication skills, and appearance
- Clear and respectful communication with residents, team members, and contractors



Available as  
in-person course only

For more information, visit  
[naahq.org/CAMT](http://naahq.org/CAMT)

To locate an affiliate offering this course near you, visit  
[naahq.org/learn/education/find-course](http://naahq.org/learn/education/find-course).

